**PROJECT DESIGN PHASE II**

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| Date | 19 September 2022 |
| Team ID | PNT2022TMID17990 |
| Project Name | Personal Assistance for Seniors Who Are Self-Reliant |

**CUSTOMER JOURNEY**

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| STEPS | * Download and install the respective application. * Sign in & Sign up to go further * Feed all the medicine name and timing in IBM Cloudant Database. * Change after a doctor visit. |
| INTERACTIONS | * Alert(Voice-based) with name of medicine and time which is prescribed by Doctor or Caretaker. |
| GOALS AND MOTIVATION | * To help them no to enter in any risky conditions by taking wrong medicine or not taking medicine on time. |
| POSITIVE MOMENTS | * User-friendly to handle * Manual entry of all the details which does not leads any difficult situations. * Recording all the details from day 1. |
| NEGATIVE MOMENTS | * At first feeding up all the details will seems time-consuming. After a regular use it will be easier. |
| AREAS OF OPPOUTUNITY | * Caretakers work will be reduced by this. * Senior citizens can stay independent on this phase. |